

Illinois



National CLAS Standards Training and Technical Assistance

The Illinois Governor's Office of New Americans Policy and Advocacy convened a group of subcontractors and vendors to develop linguistic and cultural competency guidelines. The [Best Practices Companion Manual to the Linguistic and Cultural Competence Guidelines for State of Illinois Subcontractors and Vendors](#)¹ was published in 2009. The manual recommends ten guidelines for improving accessibility and sensitivity in state-funded services delivered by private and nonprofit organizations that receive grants and contracts to serve residents of Illinois. Each guideline represents one or more of the National CLAS Standards and is presented with implementation information and tools. The manual also includes a list of local and national linguistic and cultural competency resources.

Endnote

- 1 Millennium Consulting. (2009, June). *Best Practices Companion Manual to the Linguistic and Cultural Competence Guidelines for State of Illinois Subcontractors and Vendors*. Retrieved November 3, 2014, from Illinois Department of Human Services: <https://www.dhs.state.il.us/OneNetLibrary/27897/documents/Mental%20Health/marysmith/StrategicPlan/FINALoLCCoBestPracticesManual072309.pdf>.