

# Wisconsin



## National CLAS Standards Planning, Policies, and Collaboration

In an effort to promote and advance the adoption of the National CLAS Standards by the Wisconsin Department of Health Services and the community, the department's Minority Health Program developed a [CLAS Standards Pledge](#).<sup>1</sup> Department programs that sign the pledge agree to adopt, promote, and implement the National CLAS Standards; raise awareness of health disparities and promote health equity; and help develop, plan, and implement efforts to advance health equity, improve quality, and eliminate health care disparities. Programs also select one or more of the 15 National CLAS Standards that best align with their strategic plans.

## National CLAS Standards Training and Technical Assistance

The Wisconsin Department of Health Services offers four [CLAS training modules](#)<sup>2</sup> through the Public Health Foundation TrainingFinder Real-time Affiliate Integrated Network. The modules discuss the legal basis for the National CLAS Standards, and describe how compliance can improve quality of services and strengthen business practices. The four modules include:

### Module 1:

[CLAS: Intro to Federal Requirements and Enforcement Trends](#)<sup>3</sup>

### Module 2:

[CLAS Standards: Cultural Competence and the Law](#)<sup>4</sup>

### Module 3:

[CLAS Standards: Lessons Learned – Case Study](#)<sup>5</sup>

### Module 4:

[CLAS Standards: Ask the Expert](#)<sup>6</sup>

## National CLAS Standards Dissemination

The Wisconsin Department of Health Services, Minority Health Program created a [National CLAS Standards](#)<sup>2</sup> webpage to disseminate information on the National CLAS Standards and communicate the program's progress in implementing them. Visitors to the webpage can access the Minority Health Program's CLAS Standards Pledge, and can view a list of state and community partners that have pledged to adopt the National CLAS Standards. The site provides links to internal and external resources including informational tools, continuing education and training opportunities, cultural competency information, and language access plans. Visitors also can find CLAS resources by type (research, policy, tools), audience (clinical and mental health, public health, patients), topic (population-based, quality improvement, health literacy), and National CLAS Standards themes (governance, leadership, and workforce, communication and language assistance, engagement, continuous improvement, and accountability).

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## Endnotes

- 1 Wisconsin Department of Health Services, Minority Health Program. (2014, May). *National CLAS Standards Pledge*. Retrieved January 16, 2015, from National CLAS Standards: <https://www.dhs.wisconsin.gov/forms/f0/f01215.doc>.
- 2 Wisconsin Department of Health Services, Minority Health Program. (n.d.). *National CLAS Standards*. Retrieved January 16, 2015, from Minority Health Program: <https://www.dhs.wisconsin.gov/minority-health/clas.htm>.
- 3 Wisconsin Department of Health Services. (n.d.). *CLAS Standards: Webcast Module 1 - Intro to Federal Requirements & Current Enforcement Trends*. Retrieved January 16, 2015, from TRAIN Wisconsin: <https://wi.train.org/DesktopModules/eLearning/CourseDetails/CourseDetailsForm.aspx?tabid=62&CourseID=1053012>.
- 4 Wisconsin Department of Health Services. (n.d.). *CLAS Standards: Webcast Module 2 - Cultural Competence and the Law*. Retrieved January 16, 2015, from TRAIN Wisconsin: <https://wi.train.org/DesktopModules/eLearning/CourseDetails/CourseDetailsForm.aspx?tabid=62&CourseID=1053013>.
- 5 Wisconsin Department of Health Services. (n.d.). *CLAS Standards: Webcast Module 3 - Lessons Learned – Case Study*. Retrieved January 16, 2015, from TRAIN Wisconsin: <https://wi.train.org/DesktopModules/eLearning/CourseDetails/CourseDetailsForm.aspx?tabid=62&CourseID=1051399>.
- 6 Wisconsin Department of Health Services. (n.d.). *CLAS Standards: Webcast Module 4 - Ask the Expert*. Retrieved January 16, 2015, from TRAIN Wisconsin: <https://wi.train.org/DesktopModules/eLearning/CourseDetails/CourseDetailsForm.aspx?tabid=62&CourseID=1051394>.